

OUR RATES

<p>Translations (Please deliver the source text in an editable format, as otherwise we have to charge our translations at higher rate due to additional work necessary for preparing the translation)</p> <p>English – German German – English Russian – German Polish – German Icelandic – German</p> <p>You can also ask us about translations into other languages and we will be happy to pass them to our trusted partners.</p>	<p>€ 1.75 – 2.20 per standard line (One standard line consists of 55 characters including spaces)</p> <p>The price is determined by its technical aspects and the expected time spent on research.</p>
<p>Transcreations or localisations demand a high level of social and cultural adaptation to the speakers of the target language. They are a combination of translating and copywriting and are ideally suited for marketing and tourism texts.</p>	<p>These texts always show characteristics that make them unique and have to be considered when transferring them into another language. As a result, we charge the rates for each project on an individual level.</p>
<p>Minimum charge for translations</p>	<p>€ 50.-</p>
<p>Proofreading texts or translations</p>	<p>€ 0.50 per standard line</p>
<p>Editing texts or translations</p>	<p>€ 0.85 – 1.10 per standard line</p>
<p>Surcharges</p> <p>Rush order (Translation should be delivered within 24 hours or expected time spent on translating exceeds 8 hours a day)</p> <p>Weekend and holiday work (depending on public holidays in Austria)</p>	<p>Surcharge of 50 to 100%, depending on individual job</p> <p>Surcharge of 100%</p>
<p>Language courses in German or English</p>	<p>Rate by agreement</p>



Additional information on translation jobs

- We will send a non-binding estimate of cost to you upon request.
- We consider the job as ordered as soon as we receive a written approval by you. The project will start that moment and will be delivered within the agreed time.
- We reserve the right to kindly ask you for a payment on account, especially when ordering large translation projects.
- Any invoices that are not paid within 45 days after issuing them will be subject to surcharges such as reminder fees.
- As standard, we use e-mail services for transferring documents (sending source texts, translations, estimates of costs, invoices, etc.). In case you prefer sending documents by post, we will fully charge you with all fees connected to it.
- We will gladly grant you an individual discount for large translations. Repeat clients and non-profit organisations may also be granted an individual discount.

Additional information on our services

- As a special feature of our customer service, we conduct minor changes of texts of our clients even after the translation project has ended, especially when updating price lists, exchanging or correcting names, dates, addresses, contact information and so on. If any figures or information change over time and these changes are minor ones, we will update them for free. However, this only applies to documents we translated for you.
- If you need a translation into a language we don't work with, we will be happy to pass your order to one of our qualified trusted partners. We don't charge any fees for this service, as our partners will process the order themselves. However, we cannot be held responsible for the translations of our partners and their progress.
- We will be happy to refer you to our partners in case you need additional services like high quality prints or graphic design. However, we cannot be held responsible for a satisfactory delivery of such services.

Please read our Terms of Service for additional information (available in German on our website)

